October 2024

CHARITABLE GIVING

Omega Technical Services has a long history of providing support to local organizations that support adults with disabilities. In the past few years, Omega has worked with the non-profit Gateway to Independence in Maryville, TN, whose mission is to help young adults with disabilities achieve independence by providing them with pre-vocational and social activities. This year, Omega has started working with **The ARC Anderson County**. The ARC is a non-profit agency that advocates for individuals with intellectual and/or developmental disabilities (I/DD). They create and support programs which help empower participants to become fully functional members of the community. The ARC also assists families and individuals when they need help obtaining government and other social service resources.





The Omega Technical Services corporate office is participating in a Knoxville community event on Saturday, October 26, 2024, at the Knoxville Zoo. The "Breakthrough T1D Walk" is to raise money for research of type-1 diabetes. T1D is an autoimmune disease that

is diagnosed in both children and adults and has nothing to do with diet or lifestyle. Managing T1D requires constant attention and action—including overnight. Even with a strict regimen, people with T1D can still experience dangerously high or low blood sugar that can lead to complications and, in extreme cases, be life-threatening. If you'd like to contribute to this worthy cause, please go to the website below and donate. Breakthrough T1D Walk, East Tennessee 2024: Sugar Rush Racers - BreakthroughT1D Walk



MERCY FOR AIKEN PUTTING FOR THE PANTRY TOURNAMENT The Storehouse of Mercy Food Pantry hosted its Second Annual



needed to support the daily operations of the Storehouse of Mercy.

Storehouse of Mercy opened in August 2022 and currently services over 2,500 people per month who are experiencing hunger. They provide groceries, hygiene items, paper products and other items

Golf Tournament on September 16th with a goal to raise the funds

to help improve the health of a vulnerable population within our community. We are proud to have team members like Avery Jones who passionately support those in need within our community. "[The] golf tournament was once again a huge success in which a number of Omega employees participated as players or volunteers.

Thanks again for Omega's sponsorship." - Avery Jones (pictured) If you would like to contribute in stocking the pantry, please visit

www.mercyforaiken.org/foodpantry

My heart sank.

thousands of miles away for months at a time. In the late '70's I was in grade school and my mother would have

my two brothers and me sit down and write dad a letter while he was on patrol. Remember this decade had never heard of email. For us, this was pen to paper. Fold it. And, put it in a paper envelope. I never thought about the logistics challenge of getting that folded paper to a submarine on patrol. While I did it, I never enjoyed writing those letters. I had to force myself to capture what I was doing. I would

connection. Thankfully, the logistics worked its magic in both directions. And we would occasionally get letters back from dad. I vividly remember a time when I received a letter. As I excitedly tore the seal, I could still smell the faint submarine odor of diesel fuel and lube oil captured by the paper (if you know, you know). What I found inside was a short note

was happening at Boy Scouts. Like

any boy that age, I wanted my father

to be proud and favored the good

news over the bad. At the end of the

day, my brothers and I were doing the

best we could. The priority was sending

dad something that maintained our

as it was to receive. His short note to me was that he loved me and wanted me to know that precision matters in everything we do. While he's been gone for more than a decade now, I still feel his presence as I read, rewrite,

letter I had sent him, returned to me.

In red pen, there were corrections for

spelling, grammar, and punctuation.

While at the time I was hurt, I'm now a

father and a grandfather. I'm confident

that it was a lesson as painful to send

and tweak this note to you. In our work lives we are known not only for what we do but how we do it. The standards we set for ourselves represent who we are. from dad attached to the most recent Dad was right, precision matters. **EMPLOYEE SPOTLIGHT** This October, we proudly shine the Omega spotlight on Robert Westervett. Robert is currently serving

Robert is a proud veteran, having served four years in the United States Marines, including combat duty in Afghanistan. Following his Honorable Discharge from his military career, he began his civilian career as a Youth Correctional Officer in Ohio. Outside of work, Robert is an avid enthusiast of extreme sports. He enjoys rock-climbing, scuba diving, and snowboarding. While



such a well-rounded and extraordinary person on our team. Thank you for your service, Robert!





Keith Sandroni





"

Best regards,

The current schedule shows the new ConOps program will be implemented by the end of Oct 2024, with completion of ConOps Transformation just prior to the Thanksgiving Holiday. Well done, Omega Team!

CONGRATULATIONS

Jessica "Jess" Jones - HR Generalist II

PROMOTION SPOTLIGHT



NEW EMPLOYEE WELCOME Please join us in welcoming Cary Langham to the Omega Technical Services team as

committees in the local community.

On his spare time, Cary enjoys spending time with family and watching both of his daughters play competitive volleyball. One is a currently playing at the collegiate level and another will be in 2025. OMEGA OMEGA STORE

also served as a Process Engineer and Project Controls Engineer early in his career. Cary earned a bachelor's degree in mechanical engineering from Tuskegee University and currently serves as a member of several civic organizations and



• For 13 days in October of 1962, the entire world was tense over the Cuban Missile Crisis, a political and military

HISTORY, FACTS, AND UPCOMING EVENTS

• In October, 1792, the cornerstone was laid for the construction of the White House in Washington, D.C.

October is springtime in the Southern Hemisphere in countries like South Africa, Brazil, and Chile

- NOW OPEN! Omega's BAC (Benefits Advocacy Center) Sponsored by Gallagher
- Multilingual support (833) 213-2716 | bac.omegatechserv@ajg.com
- THE FIVE BEHAVIORS OF A COHESIVE TEAM PROGRAM HR TEAM SUCCESSFULLY COMPLETES INNOVATIVE TRAINING PROGRAM

professional development.

Accountability, and Results.

COMMITMENT As an authorized partner of The Five Behaviors program, Omega CONFLICT **Technical Services** is helping to unleash the power of teamwork across the organization. If you lead a team and are interested in more information, TRUST please contact **HR@omegatechserv.com**. The Five Behaviors of a Cohesive Team™ Model

FIDELITY'S QUARTER 4 2024 UNIVERSAL WEB WORKSHOPS



CCOUNTABILIT

Employees can view and register for upcoming sessions anytime at netbenefits.fidelity.com/livewebmeetings.



Fidelity supports your goal of providing employees with education on a variety of financial topics. Our live, universal web workshops offer flexibility and convenience to help employees take their next step toward their financial goals. These sessions are all available at no cost to you and your employees. When employees join us for a universal web workshop, they can: Attend via computer or mobile phone, making any time a great time to attend a workshop! · Learn about a variety of topics, whether they're just starting to save, balancing multiple financial priorities, or nearing retirement. • Attend one event or several - different workshops are offered daily. Our virtual presenters are available to chat

Do you have a cherished family recipe you'd like to share? We invite all employees to showcase their culinary creations and traditions. Whether it's breakfast, lunch,

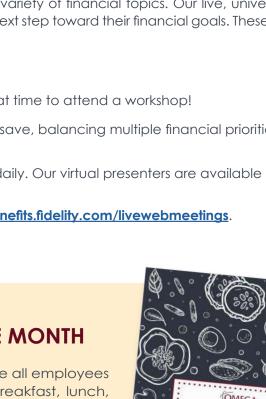


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CONTACT

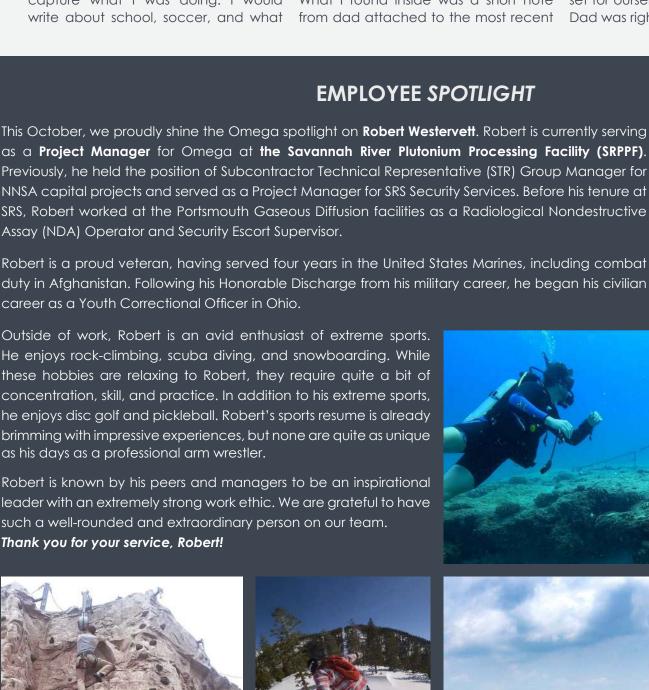
dinner, or dessert, we welcome all recipes! Please send a list of ingredients and directions (with images, if you'd like) to hcrowe@omegatechserv.com to have your dish featured in November's Recipe of the Month! With enough recipes, we can create a complete Omega Recipe Book to compile all our favorite dishes and traditions in one place!

(865) 272-3371 | CORPORATE@OMEGATECHSERV.COM



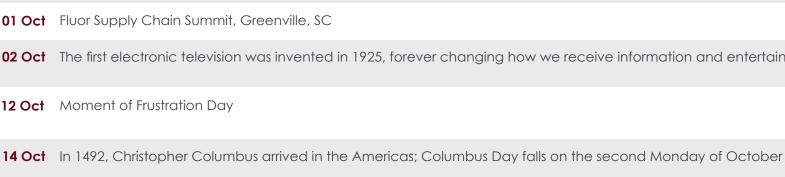
RECIPE BOOK











12 Oct Moment of Frustration Day

(BOTC), Knoxville, TN

31 Oct Halloween is the last day of the month

ID card resolution

 Provides benefit support for new hires Open enrollment support and education

 Explains eligibility rules and requirements Assists with locating network providers Assists with outstanding claims issues

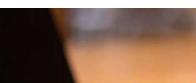


In 1947, American test pilot, Chuck Yeager, became the first person to break the sound barrier

29-31 Oct Energy, Technology, & Environmental Business Association (ETEBA) Business Opportunities & Technical Conference







HEALTHY RECIPE OF THE MONTH